

# HASC

# FHFT CQC report update

4 March 2020

# Hospital sites

- **Frimley Park Hospital, near Camberley**
- **Heatherwood Hospital, Ascot**
- **Wexham Park Hospital, Slough**
- **Fleet Hospital and community services**
- **Satellite sites for outpatient and other services**



## November and December 2018 inspection

First ever trust-wide inspection of Frimley Health

### Inspection:

#### November 2018:

- Surgical services
- Maternity
- Community inpatient services (Fleet Hospital)

#### December 2018:

- Leadership (well-led domain)
- Use of resources (management and value for money)



# Ratings for Frimley Park Hospital

	Safe	Effective	Caring	Responsive	Well-led	Overall
Urgent and emergency services	Outstanding Sept 2014	Not rated	Good Sept 2014	Outstanding Sept 2014	Outstanding Sept 2014	Outstanding Sept 2014
Medical care (including older people's care)	Good Sept 2014	Good Sept 2014	Outstanding Sept 2014	Outstanding Sept 2014	Outstanding Sept 2014	Outstanding Sept 2014
Surgery	Good ↔ Mar 2019	Good ↔ Mar 2019	Good ↔ Mar 2019	Good ↓ Mar 2019	Good ↓ Mar 2019	Good ↓ Mar 2019
Critical care	Outstanding Sept 2014	Good Sept 2014	Outstanding Sept 2014	Good Sept 2014	Outstanding Sept 2014	Outstanding Sept 2014
Maternity	Requires improvement ↓ Mar 2019	Good ↔ Mar 2019	Good ↔ Mar 2019	Good ↔ Mar 2019	Good ↔ Mar 2019	Good ↔ Mar 2019
Services for children and young people	Requires improvement Sept 2014	Good Sept 2014	Outstanding Aug 2014	Good Sept 2014	Good Sept 2014	Good Sept 2014
End of life care	Good Sept 2014	Outstanding Sept 2014	Outstanding Sept 2014	Outstanding Sept 2014	Outstanding Sept 2014	Outstanding Sept 2014
Outpatients	Good Sept 2014	Not rated	Outstanding Sept 2014	Outstanding Sept 2014	Outstanding Sept 2014	Outstanding Sept 2014
<b>Overall*</b>	Good ↔ Mar 2019	Good ↔ Mar 2019	Outstanding ↔ Mar 2019	Outstanding ↔ Mar 2019	Outstanding ↔ Mar 2019	Outstanding ↔ Mar 2019

# Ratings for Wexham Park Hospital

	Safe	Effective	Caring	Responsive	Well-led	Overall
Urgent and emergency services	Good Feb 2016	Good Feb 2016	Good Feb 2016	Outstanding Feb 2016	Outstanding Feb 2016	Outstanding Feb 2016
Medical care (including older people's care)	Good Feb 2016	Good Feb 2016	Good Feb 2016	Good Feb 2016	Good Feb 2016	Good Feb 2016
Surgery	Good →← Mar 2019	Good →← Mar 2019	Good →← Mar 2019	Good →← Mar 2019	Good ↓ Mar 2019	Good →← Mar 2019
Critical care	Good Feb 2016	Good Feb 2016	Outstanding Feb 2015	Good Feb 2016	Outstanding Feb 2016	Outstanding Feb 2016
Maternity	Requires improvement ↓ Mar 2019	Good →← Mar 2019	Good →← Mar 2019	Good →← Mar 2019	Good →← Mar 2019	Good →← Mar 2018
Services for children and young people	Good Feb 2016	Good Feb 2016	Good Feb 2016	Good Feb 2016	Good Feb 2016	Good Feb 2016
End of life care	Good Feb 2016	Good Feb 2016	Good Feb 2016	Good Feb 2016	Good Feb 2016	Good Feb 2016
Outpatients	Good Feb 2016	Not rated	Good Feb 2016	Good Feb 2016	Good Feb 2016	Good Feb 2016
<b>Overall*</b>	Good →← Mar 2019	Good →← Mar 2019	Good →← Mar 2019	Good →← Mar 2019	Outstanding →← Mar 2019	Good →← Mar 2019



## What FHFT Must Improve:

The CQC identified two actions that the Trust must take:

- Maternity: Improve staff to birth ratios.
- Increase compliance with mandatory training standard.
- Maternity update:
  - Robust recruitment campaign in place. Vacancy rate now circa 10%
  - The business case recommends the following trajectory to achieve 1:25 midwifery staffing ratio in line with national standards, and projections to recruit midwives and maternity support workers over the next four years.
    - April 2019- 2020 ratio 1:28
    - April 2020- 2021 ratio 1:27
    - April 2021- 2022 ratio 1:26
    - April 2022-2023 ratio 1:25
  - 1:28 has been achieved using bank/agency staff from November 2019.
- Mandatory training update:
  - Trust compliance 89% (Feb 2020)